

## QUALITY MANAGEMENT POLICY

Engenco Limited and its subsidiaries (the Company) places particular emphasis on maintaining world class quality standards, expertise, capability and reliability. We are committed to providing high quality products and services that exceed the expectations of our customers for the life of the products or service. We also strive for continuous improvement across our business, actively collaborating with all stakeholders to enhance efficiencies and provide exceptional service and value to our customers.

To achieve these objectives, we will:

- Implement and maintain a Quality Management System aligned with the elements and principles of AS/NZS ISO 9001.
- Develop leadership which establishes unity of purpose and direction where all employees become fully involved in achieving the organisation's objectives.
- Focus on understanding customers' current and future needs and strive to exceed their expectations.
- Involve and consult with employees at all levels, enabling their abilities to be used to enhance their competence, knowledge and experience and the organisation's objectives.
- Employ a consistent organisation-wide approach to maintain compliance and promote continuous improvement of the organisation's performance.
- Use analysis of factual data and information to assist in effective decision making across all elements of the Business.
- Establish relationships with all stakeholders including customers and suppliers that are mutually beneficial, creating value for all parties.
- Develop and promote an integrated structured system where interrelated processes, defined activities and related resources provide consistency, efficiency and effectiveness in achieving a desired result.
- Provide ongoing training in the Company's Management Systems and enhance continuous development of our employees.

This policy is applicable to all Business Units within the Engenco Group.

These principles are to be applied collectively to guide the organisation towards improved performance and business excellence.



Kevin Pallas  
Chief Executive Officer  
Engenco Limited  
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